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###### ANTERPREET SINGH SODHI

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###### PPROFILE SUMMARY:

* IT Project | Product | Project Management including PMO activities, handling team sizes up to 40 team members in an onsite-offshore model
  + 14+ years of IT industry experience in managing  medium to large scale web-based and/or client server application project from beginning to end, with skills in requirement study and functional/detail design, Quality Assurance (Testing) and Support Maintenance Enhancement projects, and software change/version control management
* Experience on Project Management methodology like Waterfall and Lean Agile (Scrum, Kanban, Scaled Agile)
  + Worked as Scrum Master, Product owner & Agile Coach for Scrum Team. Transforming to Agile (Scrum), Scaled Agile LEAN AGILE Platform.
* Experience on Customer facing and Presales
  + Provide Presales support to sales team, including efforts & cost estimation for project management and proposal presentation.
  + Worked in USA and Singapore at client locations for 8+ years
* Experience with Development and Testing Technology
  + Strong Project Management & Technical skills in Leading teams on multi-technology platform including (Java/J2EE, MS Net Technologies, BI ETL tools Pentaho – Spoon, kettle, PHP), and Database (Oracle, MySQL, Sybase, SQL Server)
  + Experience in Mobile Application development - Android and iOS
  + Functional and non-Functional testing
* Significant experience with multiple domains
  + Banking and Financial Services (BFSI) experience in Credit Card system or Retail banking system Projects with Citibank (Credit Cards Division) Singapore , Investec Pvt Bank UK, RHB Bank MY, UOB Bank SG, Permata Bank ID, DBS SG.
  + Other Domains – Travel, ecommerce, Telecom M1 [SalesForce ERP], Retail [BHP - SAP ARIBA Guided Buying Product], Chemical Industry (Clariant)

###### EDUCATION & CERTIFICATIONS

* Master of Computer Application (MCA)
* Certified Scrum Professional (CSP) - Scrum Alliance
* Certified Scrum Product Owner (CSPO) - Scrum Alliance
* Certified Scrum Master (CSM) - Scrum Alliance
* SAFe 5 Program Consultant (SPC) – Scaled Agile Inc.
* Project Management (PMP) Training – PMI

###### PROFESSIONAL EXPERIENCE

1. **Sr. Scrum Master |Agile Coach | Sr. Consultant Roles**
2. **KEY ROLES & RESPONSIBILITY**

* Project management and Delivery – Managed multiple projects including project planning, tracking, status reporting, risks, issues, and dependencies management
* Responsible to work with client to build strong governance based on metrics.
* Able to retain and groom exceptional performers by creating a nurturing and result focused environment.
* Enable Scrum as a software development framework for software delivery teams ensuring the team is Agile and understands scrum values, three pillars for its stability and agile manifesto, and why/what/how the metrics helps for running scrum.
* Groom and facilitate release & sprint planning, grooming, review, retrospective & daily meetings
* Ensure Scrum team understands goals of Sprint - met and update metrics daily
* Coaching the scrum team to improve & to work as a self-organizing team
* Partner with the Product Owner to ensure the Backlog is well groomed and ready for the team
* Remove impediments to the team’s success
* Coach, train and mentor the team to increase effectiveness and efficiency through continuous improvement
* Collaborate with other Scrum Masters, Product Owners, Agile Coaches and Business Partners
* Customer satisfaction and deliver quality projects/products

## Infosys Pte. Limited, Singapore – Feb 2020 onwards

**Role: Sr. Consultant (Scrum Master)**

This Project is to develop M1 B2C solution on Sales product using cloud ERP Solution, as well as solution to support Agents (for manually requests). Implemented program level vision @ EPIC level – Sync with the Development during Sprints in Scrum Teams with Agile practices. Successfully worked with Scrum (Development Team), Architects, Product Owners, DevOps, Customers, End Users and provide delivery of committed stories / functionalities as defined in Release planning.

## Clariant Solutions, Singapore – May 2019 - Dec 2019

**Role: Sr. Project Manager (Scrum Master | Coach)**

Clariant, a focused and innovative specialty chemical company. The need is to digitize the Manual Service excellence using Web and Mobile App (iPad) for Spot color matching, Order confirmation within hours, and deliver the order within 3-5 days by the Salesperson (i.e. Optimizing Cost and Time). Implementing Agile Manifesto and Principles to transform the team into Agile & deliver the first Digital Product to Market. Delivery was primarily done through Agile teams spread across multiple product/ project engineering streams.

## Aryans Solutions, Singapore – Jan 2019 – May 2019 (short term 6 months Contract Role)

**Role: Sr. Scrum Master | Agile Coach**

Agile Scrum Transformation - Primary role is to coach, mentor and create Agile Scrum Framework for teams implementing and providing direction at Program level. The software developed is on SAP Platform that transforms the existing legacy HR Payroll system**.**

A Successful Transformation and adopted Agility within individual, Product teams (Product Owners)

## Shell Infotech, Singapore – October 2018 – Dec 2018 (3 months contract Role)

**Role: Project Manager (Scrum Master)**

Agile Scrum Transformation for Project’s Identification & Selection Phase. To provide product Vision and create Agile Scrum Framework for team to implement and enhance Purchase Requisition Process in existing 1SAP Procurement product. SAP ARIBA Guided Buying provides integrated, intuitive platform, replacing the current SAP user interface guiding users to the goods/services they need, which maximizing utilization of contracted/catalogued good and services, and managing to supply process and controls

**Aleph-Labs Pte Ltd – Aleph, Singapore -** May 2017 – Sep 2018

**Role: Scrum Master cum Scrum Coach**

Aleph is a service-oriented company that provides software solutions to [not limit to] banking, telecom, insurance industries for web applications, mobile applications, Scrum Master and scrum practitioner … In Aleph-labs handled and managed projects & products running for banking and telecom clients across global locations in Singapore, Malaysia, Jakarta, Vietnam, Bangkok….. Along with mentoring Teams into Agile Scrum methodology like DBS Bank : Revamp developers API portal, Permata Bank – Mobile Banking Application, and Scrum Master for UOB, RHB MY … clients/ Product.

End-End Solution - Delivery / Project Management

* Handling Project Management for Projects | Products and mentor for the Team
  + Arethos Pte Lte Singapore [June – July 2016]
  + Proposal & Presentation to EMA [Energy Market Authority] Singapore for Maintenance and Support Services Project [May 2016].
  + Project Management & technical emerging trends

## Safaltek Software Pvt. Ltd, India [Sep 2015 – Feb 2016]

## Designation - Project Manager [Client: AESM Hongkong | Singapore]

OM-MIS [Ocean Manager] Now on App Store & Play Store

Ship management Software or Marine software product designed to meet all Quality, Health, Safety and Environment element of a ship management or a ship ownership company to enhance safety and reduce risk to as low as practicable in ship shore operations.

* Manage and supervise a team of developers, manage vendors and end-users to understand business requirements, develop project plans and implement projects within the given timeline and scope.
* Using Agile Scrum Methodology to run and track Projects
* New solutions for existing product e.g. Expense module [Solution to bill the expenses occurred by Auditor], QR code implementation for Crew attendance system, VTS [Vessel Tracking system]

## NetSmartz LLC Pvt. Ltd, India [Dec 2014 – Aug 2015]

## Designation - Project Manager

**CarMarshal USA, an eCommerce**

Worked on CarMarshal, an eCommerce web application that is a source of information for the users who are interested in getting information about the cars and also would like to buy any new, used or certified car. The website creates the scenario for a car buyer who has already done their research, knows what they want, have the funding and are ready to purchase.

The main objective of this website is to bridge the gap between buyers and dealers by bringing them online on one platform, create healthy completion among the dealers and create a wining situation for the buyer.

* Manage scope, schedule, cost, quality, risks, issues and dependencies through the delivery cycle using Agile Scrum Methodology.
* Provide the project team with accurate information about business needs and priorities as well as details about existing business systems
* Facilitate workshops with senior stakeholders on the platform planning and option analysis. Represent projects in the platform at relevant governance forums

## Bursys Infotech, India|USA [June 2013 – Dec 2014]

## Designation: Sr. Project Manager

1. Bell-Howell https://bellhowell.net – Netsort Sorting Software for Packets & Parcel: Bursys Infotech [ODC] for Bell&Howell provides Machine-Software solution named “NETSORT” for sorting huge bulky Mails [Mails, Parcels] based on Postal Code [Intelligent Mail barcodes (IMB)] or District by Post Office or Courier agencies in US and UK. Sorting systems have been designed with the latest technology to increase productivity, process a wider variety of mail and ensure greater flexibility for ever-changing needs. The machine verifies the Barcode with captured image and reference image and puts the mailing into the corresponding Bin. The report is generated on the sorted and rejected mails.

ACHIEVEMENTS & HIGHLIGHTS

* From Concept to Consumer - Understanding and shaping requirement, schedule, track and control milestones to delivery, Team motivation and resolving conflicts, Trainings resources, rewarding appraisal/scores, ensuring proper documentations and lessons learned are stored, and provide support for maintenance projects.
* Responsible for Product enhancement and upcoming new features to existing/new Business Sorting Product.
* Product management as a Scrum Master using JIRA tool

**INNOWATTS [Mobile Application] Now on Play Store**

Project Management

Houston, TX USA

An Electricity Shopping App for Residential, commercial and industrial customers.Developed, Delivered & Supporting Mobile Application for Electric Energy Subscribers. This Application is to be used by the residential and commercial customers. The Application provides the effectiveness and intelligence to provide the best providers and plans that exactly suits the customer on the proposed requirement. User friendly Interface makes the mobile Application handy.

* Scrum Practice - Enhancing team skill sets, issues resolving, customer requirements understanding, advising on any uncovered/missed requirement/logic and moving to the solution.
* Risks and issues management with the team and with customer on a proactive basis.
* Project / Delivery Management: Planning, Tracking, Status Reporting, Effort/Cost Estimation, Budgeting, Billing, Subcontracting, Risk Management, Quality Management, Contract Management, Resource Planning, Recruitment, Knowledge Management
* People Management: Team Building, Performance Appraisals, Career Planning, Escalation management

## Applica Pte Ltd, Singapore (Sept 2012 – Nov 2012)

## Designation: Sr. Application Manager

Applica has successfully deployed Business Intelligence Product [Cloud Computing using AWS] suites at all levels within a business using their respective company's data, are able to review, edit and create thousands of reports, by combining hundreds of available measures + dimensions within minutes

ACHEIVEMENTS & HIGHLIGHTS

* Managing project deliveries to ensure timeliness and quality of the deliverables.
* Status reporting to various stakeholders in the project.
* Single point of contact (SPOC) for all customer complaints and escalations.
* Responsible for Product new enhancement and upcoming new features to existing Business   
  Intelligence product with effective ETL Process [Dimensions and Measures]
* Influence and shape delivery strategy and future project work stacks to meet customer requirements
* Risks and issues management with the team and with customer on a proactive basis.

## Tech Mahindra Limited - British Telecom [BT], UK client [Jan 2011 – Feb 2012]

**Designation: PROJECT MANAGER**

**Project Management**

Responsible for managing projects in Sales Quote Engine (SQE) for British Telecom (BT – Global Services).

ACHIEVEMENTS & HIGHLIGHTS

* Anchor project with a peak team size of 20 members.
* Risks and issues management with the team and with customer on a proactive basis.
* Project Support Delivery – Meeting the expectations of Customer & resolving issues with the SLA’s set.
* Executing Project & Coach for Team on Agile Scrum Methodology using JIRA tool

## Blue Star Infotech, Bangalore [India] - HSD, London [UK client] [June 2009 – Jan 2011]

**Designation: PROJECT MANAGER**

Responsible for managing projects for HSD (Hotel Solutions). HSD, a UK based Hotel Marketing Company, manages over 200 properties and plans to increase to 1500.

ACHIEVEMENTS & HIGHLIGHTS

* Implemented Agile Scrum Methodology
* Anchor project with a peak team size of 25+ members in Hybrid Methodology i.e. using Agile Scrum and waterfall methodology, T&M as well as Fixed Price Model
* Accountable on Billing, Planning interdependent sprints, forecasting sprints etc.
* Data Migration from Excel sheets to MySQL Database

## Zensar Technologies - Investec Bank, Johannesburg | UK - [Sept 2008 – April 2009]

## Designation: PROJECT MANAGER

Responsible for managing projects for Investec Private Bank, South Africa. The Applications supported are Online Banking [OLB], Rewards and Retail Forex. The Online Banking platform is the main delivery channel for all Investec Private Bank clients. This platform provides transactional banking services to registered customers over the web and handheld devices. This platform closely integrated with their core banking products and Client information system.

ACHIEVEMENTS & HIGHLIGHTS

* Anchored project with a team size of 30
* Project | Delivery Management: Planning, Tracking, Status Reporting, Effort/Cost Estimation, Budgeting, Billing, Subcontracting, Risk Management, Quality Management, Contract Management, Resource Planning, Recruitment, Knowledge Management
* People Management: Team Building, Performance Appraisals, Career Planning, Escalation management
* Project reporting to the client as well as internal stakeholders.
* Risks and issues management with the team and with customer on a proactive basis.
* Conducted and participated in requirement analysis workshops, and delivered Functional Specification Document.

1. **Saksoft, Singapore - CitiGroup, ITO, Singapore [Feb 2005 – Mar 2008]**
2. **Designation: PROJECT MANAGER**

Responsible for managing projects for Credit Card business for Citigroup in ITO (International Technology Office), ICC, Singapore.

Successful development and implementation of ACWS (Advanced Cards Work Station) in Citibank Korea. KorAm bank (local bank in Korea) merged into Citi’s ECS platform (Enhanced Card System), which is an integrated system for the management of credit cards. ACWS provided the front-end application for credit cards

ACHEIVEMENTS & HIGHLIGHTS

* Anchored project with 30+ full time direct resources reporting at a given point of time, Led a team which spread across continents which has multi nationals involved.
* Liaisoned with clients for updates on GAP analysis between KorAm and Citibank functions.
* Successful merge of KorAm Bank to Citi [Acquire Transition Project].
* Provide resource forecast plan
* Drive the team to resolve all technical issues and risks
* People Management including mentoring, coaching, controlling and appraisals.  
  Tracks and report project progress in Fortnightly meetings across multiple team leads.
* Vision Plus Modules exposure: CMS, FAS, LTS, ASM, CTA, ITS, TRAMS, MBS, CDM, SSC
* Recognized with “Best Onsite Project Leadership Award” by Senior Management.